



Since 1989

### Planet Entertainment - Booking Conditions

**BOOKINGS:** Please call Planet Entertainment on (02) 9817 1900 or fax us on (02) 9817 7900, you can also email us at [sales@planetentertainment.com.au](mailto:sales@planetentertainment.com.au)

**DEPOSIT:** A 50% deposit will be required to secure your booking. . All deposits are non-refundable.

**PARKING:** All bookings within the **Sydney CBD, North Sydney CBD, Parramatta CBD, Melbourne CBD, Brisbane CBD** carry a \$70 parking charge to each booking. This can be waived if loading dock parking is provided for the duration of setup, booking and packdown.

**DO IT YOURSELF HIRE:** Many of our games can be hired on a do it yourself basis.

**PAYMENT:** All bookings must be paid in full at least 24hrs prior to the booking date. Your booking is only confirmed once we have received your payment in full. For your convenience we accept cash, company cheques, direct deposits and all major credit cards. A 2.2% credit card transaction fee will be applied to all payments made by Mastercard or Visa. A 4.2% processing fee for will be added for an AMEX card. All payments are non-refundable.

**WET WEATHER:** In the event of bad weather you need to call the office of Planet Entertainment if you wish to postpone your event. You need to contact us 4hrs before your event is due to start. If we arrive on site and the decision is made to cancel/postpone due to poor weather, full payment will be required. If you postpone before we leave our base in Gladesville you can transfer your payments to any booking with Planet Entertainment within a twelve month period.

**HIGH WINDS:** In the event of the games needing to be deflated or stopped due to high winds (with respect to Australian Standard A3533.2 and inflatable specific specifications) for any period of time, full payment will be required.

**MAINTENANCE CHANGES:** Every effort will be made to have the equipment you have booked in available for the day of your event. In the unlikely circumstance of the equipment being deemed in-operable due to damage, maintenance requirements or other unforeseeable circumstances, Planet Entertainment reserves the right to provide an alternate piece of equipment to the equipment booked in order to successfully fulfill your booking.

**RAIN AND WIND REFUND OPTION- OUTDOOR EVENTS :** Planet Entertainment can provide a rain and Wind Refund Option to cover any items booked with us. Please add 8.75% to your invoice total if you require rain insurance. Your payments relating to the insured booking will be refunded full if you select this option, less your rain insurance payment. Please ask for our rain insurance terms and conditions

**DELIVERY AND SET-UP:** We deliver, set up and remove equipment. Set up time approximately 10 - 30 minutes per game. Our staff will arrive approximately 40 minutes before your event. Our fee is based on us removing the equipment immediately after your booking has been completed.

**OUTDOOR SITES:** Our prices are based on using metal pegs to secure all inflatables and some mechanical rides, onto grassed surfaces. If setup on grass is not available, or we cannot peg into the grassed surface, concrete weights will be required. There is an additional charge if we need to transport concrete weights to your site.

Planet Entertainment Pty Ltd.

A.B.N. 50 064 266 637

We Rent Fun!!

Unit 15, 33-37 College St, Gladesville, NSW, 2111

Ph: (02) 9817 1900 Fax: (02) 9817 7900

Email: [matt@planetentertainment.com.au](mailto:matt@planetentertainment.com.au)

Website: [www.planetentertainment.com.au](http://www.planetentertainment.com.au)



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**EARLY SET-UP/LATE REMOVAL:** If an early set-up or a late removal is required then an additional fee will apply.

**SPECIAL DAYS:** There may be a loading on top of our published prices for Christmas Day, New Years Eve, New Years Day & Public Holidays.

**SITE INSPECTION:** Site inspections can be arranged by calling (02) 9817 1900. there may be a small charge. Please call the office for details

**VENUE ACCESS:** Our pricing is based on delivering equipment to venues that have flat level access. If the venue has stairs or difficult access there will be an additional set-up charge. P.O.A

**STAFF:** Games come with fully trained and experienced staff.

**AGE LIMIT:** Most games are suitable for age 6 or over.

**DO-IT-YOURSELF:** Some of our games/attractions are available on a do-it -yourself day hire basis.

**POWER:** Please check the power requirements on this website for each game. The client is responsible for providing power to each game. Generators are available if power is not on site.

**ADVERTISING MATERIALS:** Venue posters, press photo`s and press releases are available free of charge for most of our concepts.

**OPTIONAL EXTRAS:** All games are available with comperes, themed music, sound systems, DJs, lighting and prizes.

**OTHER STATES:** Not all items are available in VIC & QLD. Please speak to one our consultants if you would like to confirm availability in one of these states.

**EVENT CONSULTANT:** If you are planning an event and would like a representative from Planet Entertainment to call on you, please call our Customer Service Department on (02) 9817 1900

**DISCLAIMER:** All prices subject to change without notice. Please call our office to confirm pricing.



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